

09/159,695

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

B. Reilly BARRY et al.

Application No.: 09/159,695

Examiner: Jaroenchonwanit, B.

Filed: September 24, 1998

Group Art Unit: 2143

Attorney Docket No.: 09710-1121

Client Docket No.: COS-97-087

*Amold E*  
*#42*  
*T.D.*  
*12/30/03*  
**RECEIVED**

For: INTEGRATED CUSTOMER INTERFACE SYSTEM FOR  
TELECOMMUNICATIONS MANAGEMENT

DEC 16 2003

Technology Center 2100

Assistant Commissioner for Patents  
Alexandria, VA 22313-1450

**RESPONSE UNDER 37 CFR 1.111**

Dear Sir:

In response to the Office Action of July 9, 2003, please amend this application as follows.

AMENDMENT AND PRESENTATION OF CLAIMS .....2

REMARKS .....37